




ISO 9001, 14001 and 45001 Awareness

As a Company we hold accreditations to ISO 9001, ISO 14001 and ISO 45001 with our chosen partner  Alcumus ISOQAR and these are described as follows;

ISO 9001 - Quality and is applicable to the service we provide ensuring our customers are happy.

ISO 14001 - Environmental and managing our environmental risks and compliance.

ISO 45001 - Health and safety and managing our health and safety risks and obligations.

Our Environmental, Quality and Health & Safety Policies	These are important documents and can be located in our site files or available in the office.
Your Involvement in the Management System	As employees of the company there are various responsibilities that are required of you to ensure we fulfill our requirements e.g. <ul style="list-style-type: none"> • You follow waste and recycling procedures and do not litter anything on our premises or on our customer's premises. • You follow any instructions, or information given to you by the company. • You report any errors, accidents, or incidents made on site • Customer service is important at all times • All RAMS and COSHH assessments are read and understood • Reporting any areas of concern to your line managers. • Not interfering with anything that has been provided for your safety. • You take due diligence towards the quality of your work, the environment and the health & safety of others in all aspects of work undertaken by the company.
Consequences of not following the Management System	There are consequences should we not meet the criteria required e.g. <ul style="list-style-type: none"> • Prosecution by the Environment Agency, local authority or HSE. • Accidents and incidents • Poor performance • Loss of our accreditations which could result in lost customers and workloads
Our Objectives and Targets	We review objectives and targets annually for improvement and these can be located via the company head office